

# Data and information collection

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Pharos Pro doesn't collect personal information unless you opt in to provide it. Pharos Pro also doesn't collect information about the websites you visit or with whom or what you communicate.

If you are creating or logging into an account with a cloud provider through the Pharos Pro Manager, we don't obtain any information you provide to your cloud provider, such as your email address, name, billing information, and payment details.

## Information we obtain automatically

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We collect two types of information automatically.

### 1. Server IP

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The Pharos Pro server IP is collected by Quay.io, and made accessible to us when the server automatically updates with the latest security and feature improvements. The Server IP may identify the cloud server provider and the city in which the Pharos Pro server has been set up, but this doesn't provide information about who's running the server or who is accessing it.

### 2. Non personally identifiable technical information

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If Pharos Pro crashes or a fatal exception occurs, or if you manually send feedback through the Pharos Pro app, the information listed below will be reported. This information will only be used to help identify and fix stability or performance issues.

- Pharos Pro Unique Device ID. This ID is randomly generated client-side and does not map to the iOS Unique Device Identifier.
- Country
- Locale
- Date and time of crash / exception and up to 100 prior events, like that of a user opening the 'About' section
- Statically compiled exception messages
- OS name and version

- Phone model (if applicable)
- App start time
- Browser
- Architecture
- Pharos Pro version and build number

## **Pharos Pro Your comments and email if you submit feedback**

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Pharos Pro Apps allow you to submit feedback to the team. We recommend not including personally identifiable information, but an email field is optionally available if you would like a response from the team. We also automatically gather some basic information, so that we can understand your feedback. Please see item 2 above, under “Information we obtain automatically”, to see what data we collect.

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